



SMEs Cyber Security Change Agents

# CyberAgents Platform User Guide

- **Explore Knowledge**
- **Connect with Experts**
- **Start Your Digital Learning Journey**

**Version: Student Version 1.0**  
**Created by: Prios**



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# Core Features at a Glance

**Core Philosophy:** Learner-centric design providing comprehensive support from learning to professional collaboration.

## Key Modules:

### Personal Profile

Building your brand to foster collaboration.

### Blended E-learning

Traditional modules and Micro-learning modes.

### Learning Resources

Rich supplementary materials for courses.

### Information Hub

Blog posts & Events: Industry insights and event previews.

### Match & Connect

Discovering mentors and peers.

### Growth Incentives

Progression & Badges: Progress tracking and gamification.



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# Personal Branding: Enhance Your Profile

## Showcase Yourself, Open Collaboration:

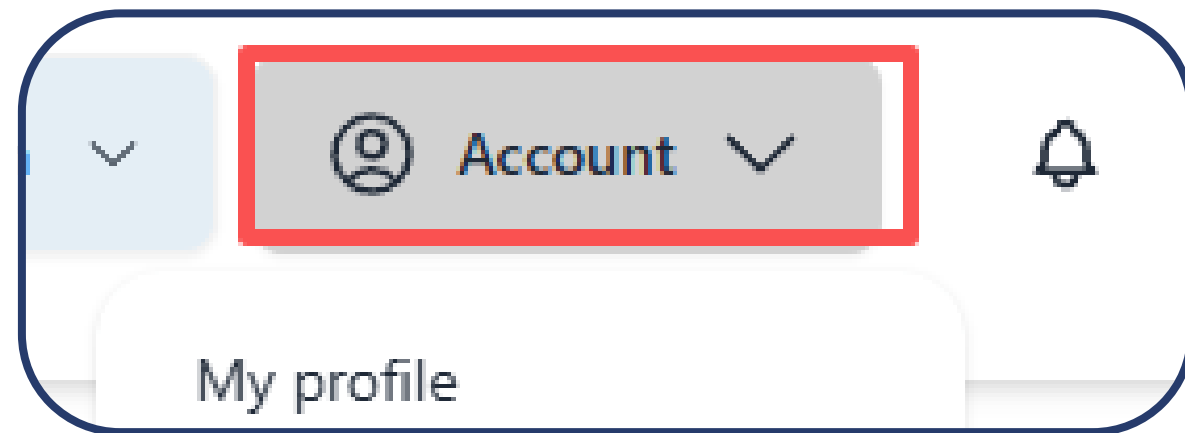
- **In-depth Profile:** Fill in your skill tags, past experience, and learning interests.
- **Search Visibility:** Detailed personal information ensures that other users can find you precisely during searches, unlocking potential mentorship and collaboration.
- **Value Proposition:** This is more than just a profile page—it is your digital business card in the professional community.



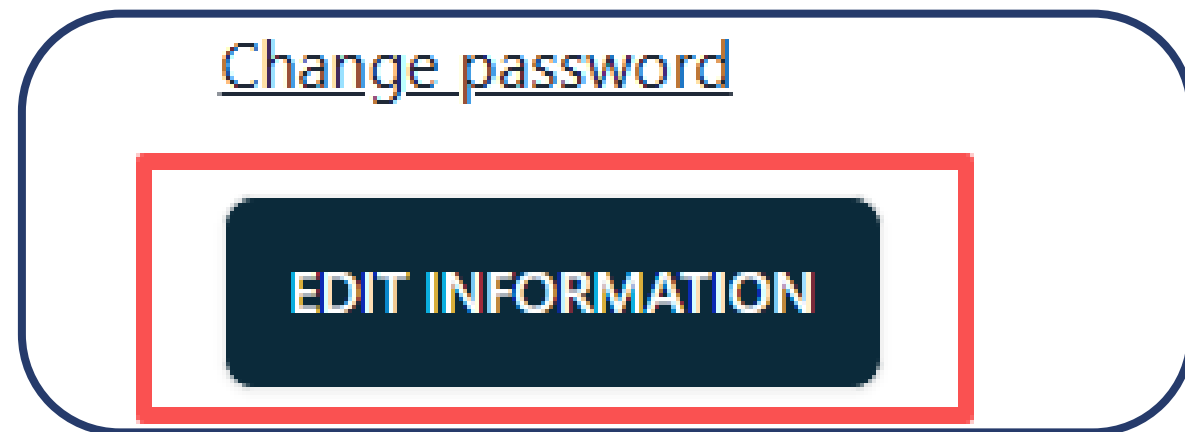
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## Q: Where do I find my profile?



**A: You can locate it in the top right navigation bar. Click on "Account," and you will see "My profile" in the dropdown menu.**



**You have the opportunity to enhance your profile by including additional information. Be sure to add sections for your Skills, Experience and Interests.**





# Diversified Learning: E-learning Content

## Adaptable Learning Experiences:

### Diverse course modules

Systematic courses covering HEI (Higher Education) and VET (Vocational Education and Training) levels.

### Micro-learning Mode

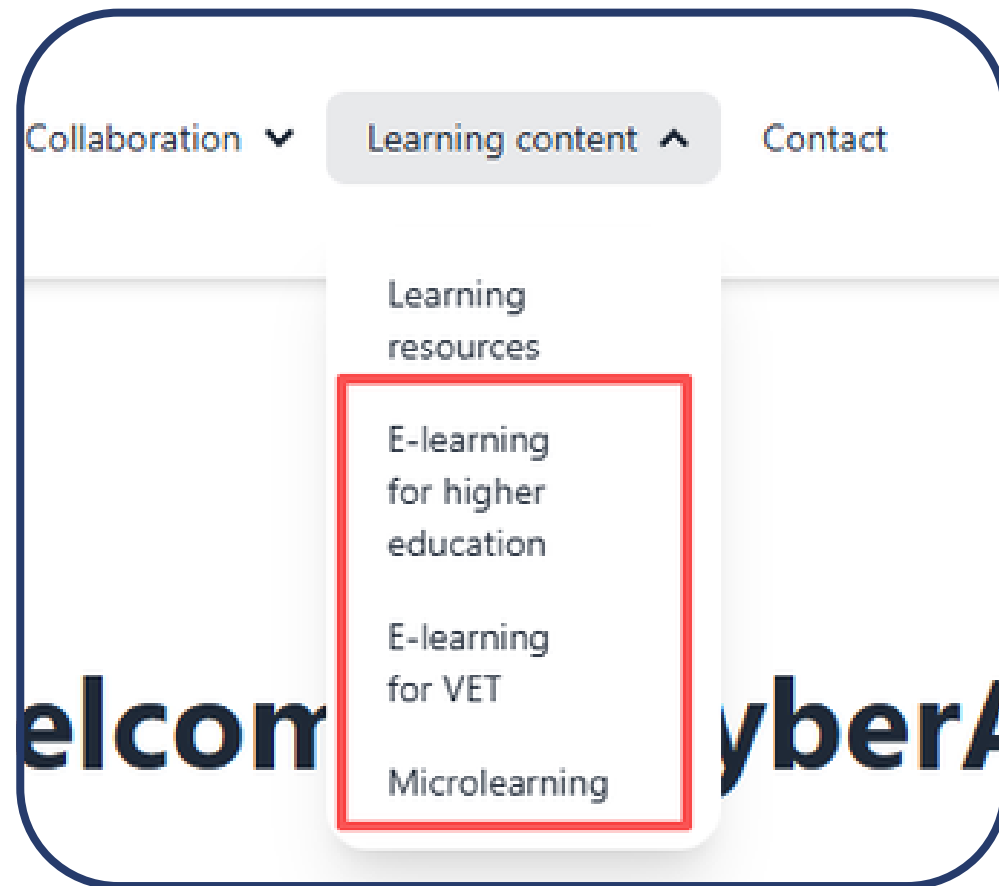
Breaking traditional boundaries with self-paced, flexible combinations.

**Value Proposition: Whether you are a full-time student or an employee, find the learning depth and rhythm that suits you best.**





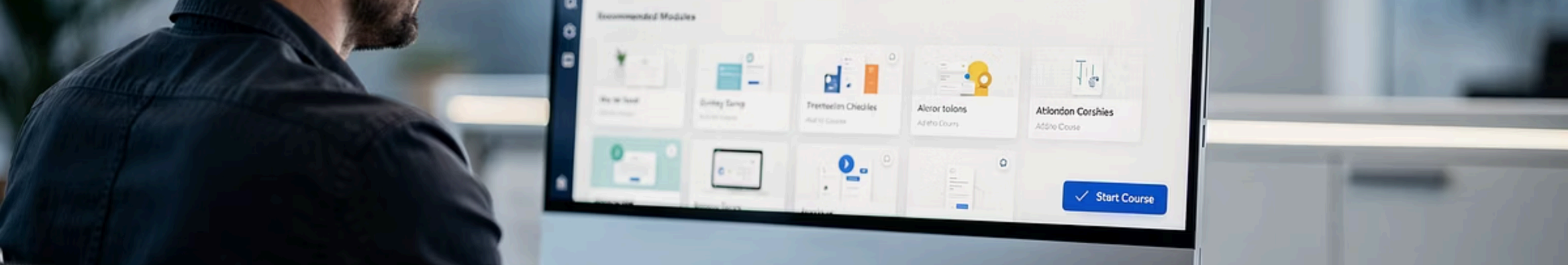
## Q: Where do I find the E-learning courses?



**A: You can locate it in the top left navigation bar. Click on "Learning content" and you will see different types of learning courses in the dropdown menu.**

**Choose a type that aligns with your learning preferences and begin a course module today!**





# Deep Dive: Customised Micro-learning

## A Learning Engine Designed for SME Employees:

1

### Custom Combinations

Select and create learning paths tailored to your specific workplace needs.

2

### Save & Share

Save your personalised course bundles and share them with team members or peers.

3

### Value Proposition

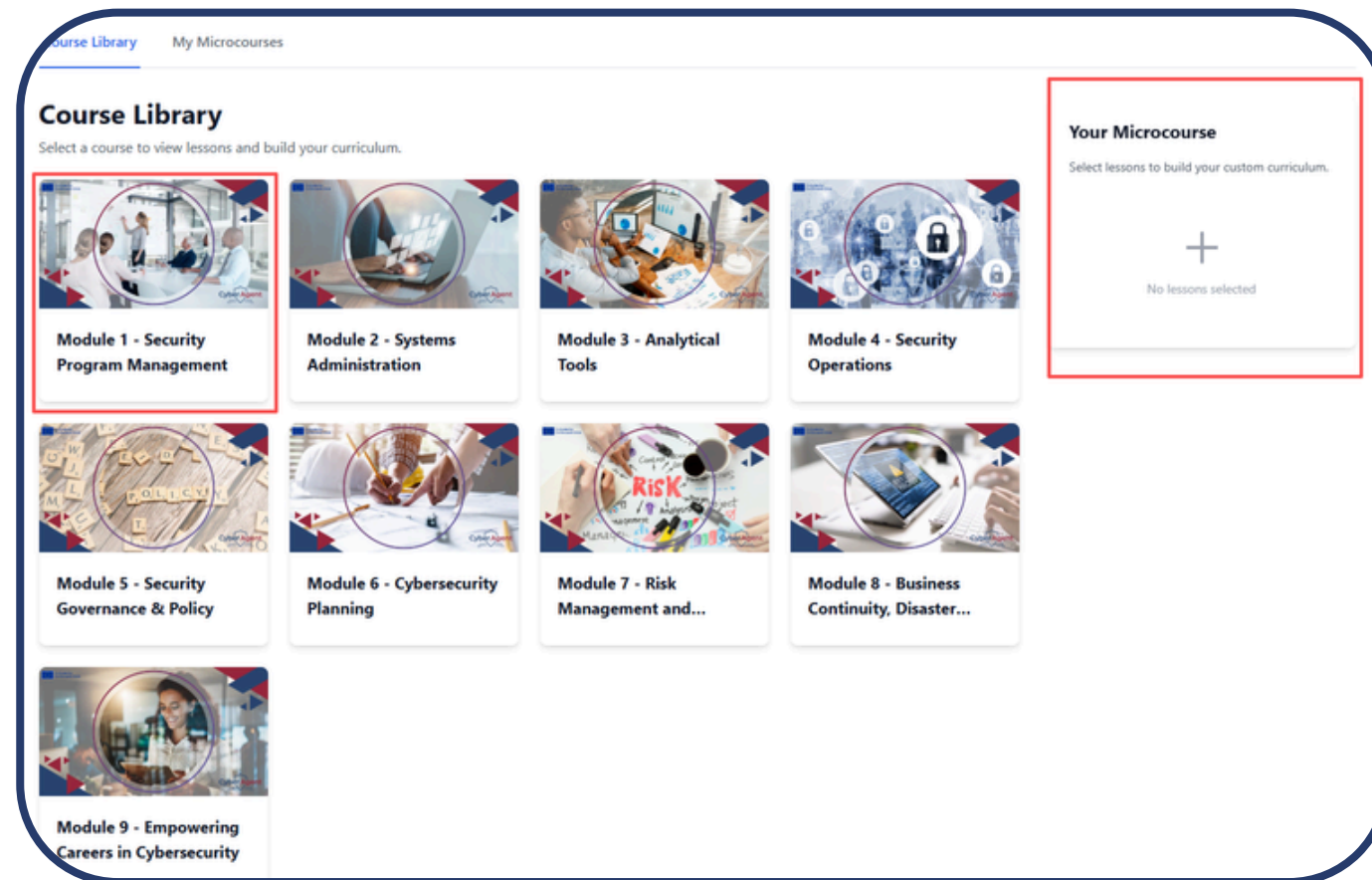
Significantly enhance the practical relevance of your learning, ensuring knowledge output directly serves job requirements.



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# Q: What is Micro-learning?

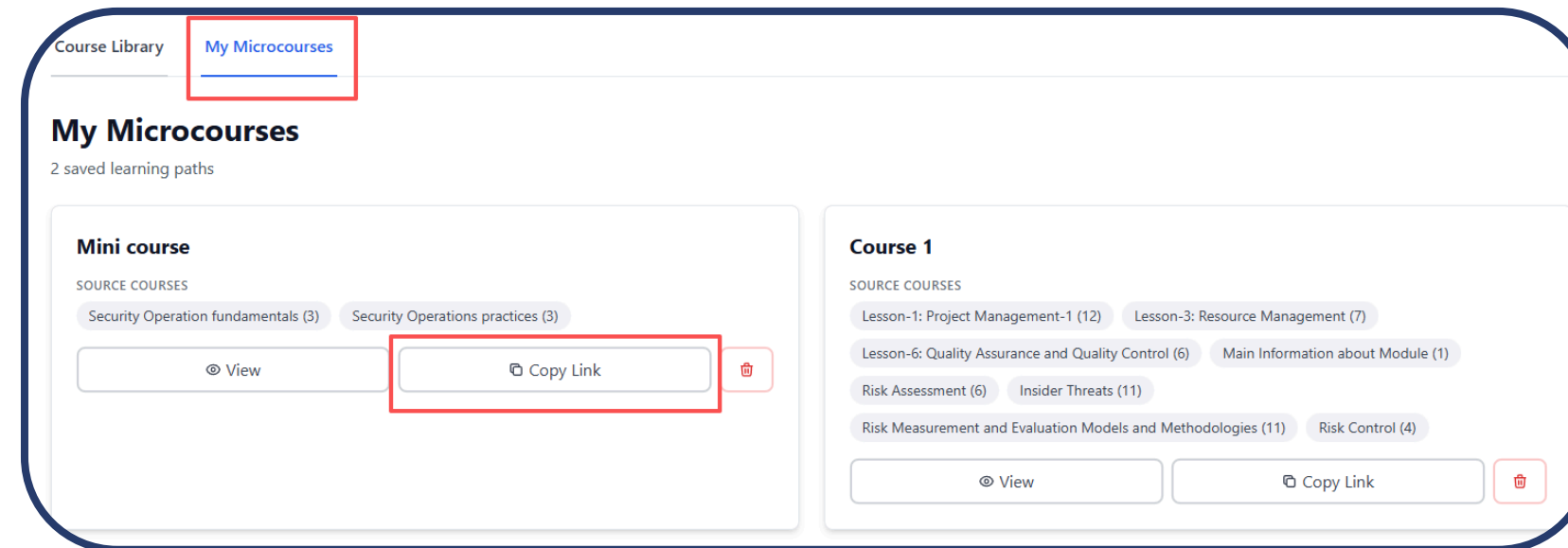
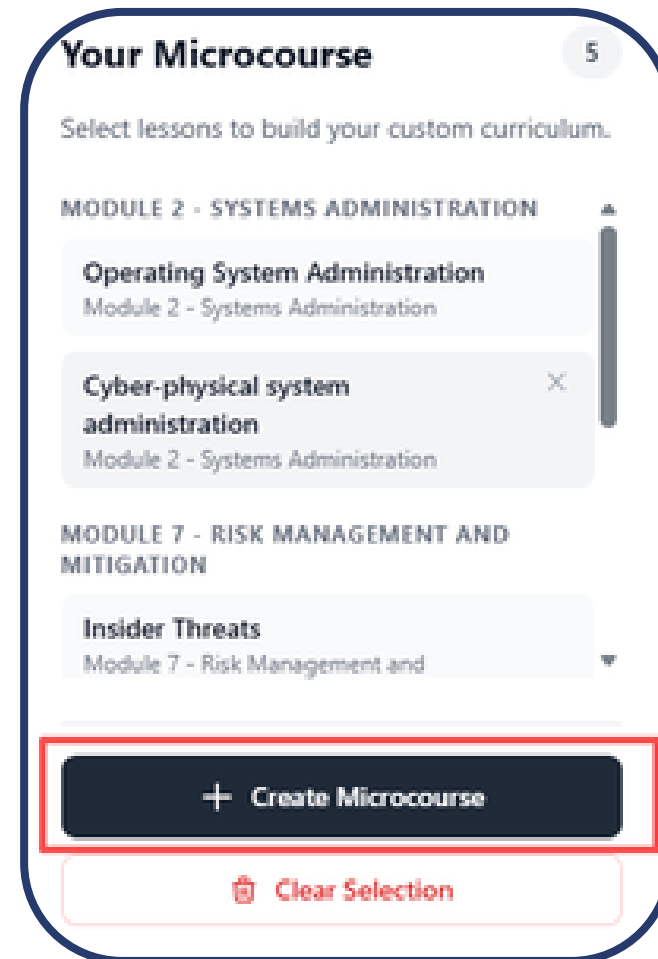


**A: Are you feeling too overwhelmed to commit to a full course? This model is tailored for individuals like you. You can select content that piques your interest to fill in any gaps in your knowledge, significantly easing the commitment required to finish the course.**





# Q: How to create my micro courses?



To create a personalized course that fits your needs, simply choose various course modules and specific topics. Once you've made your selections, click the "Create Microcourse" button in the right menu to generate your course.

Afterward, you can view all your courses under the "My Microcourses" tab. Additionally, you have the option to share your creations with others via a link.





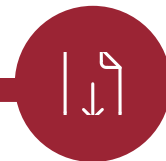
# Gaining Knowledge: Industry Insights & Resources

Stay at the Forefront of the Industry:



## Browse Blogs & Events

Access the latest blog posts and cybersecurity insights from experts, and stay updated on industry activities.



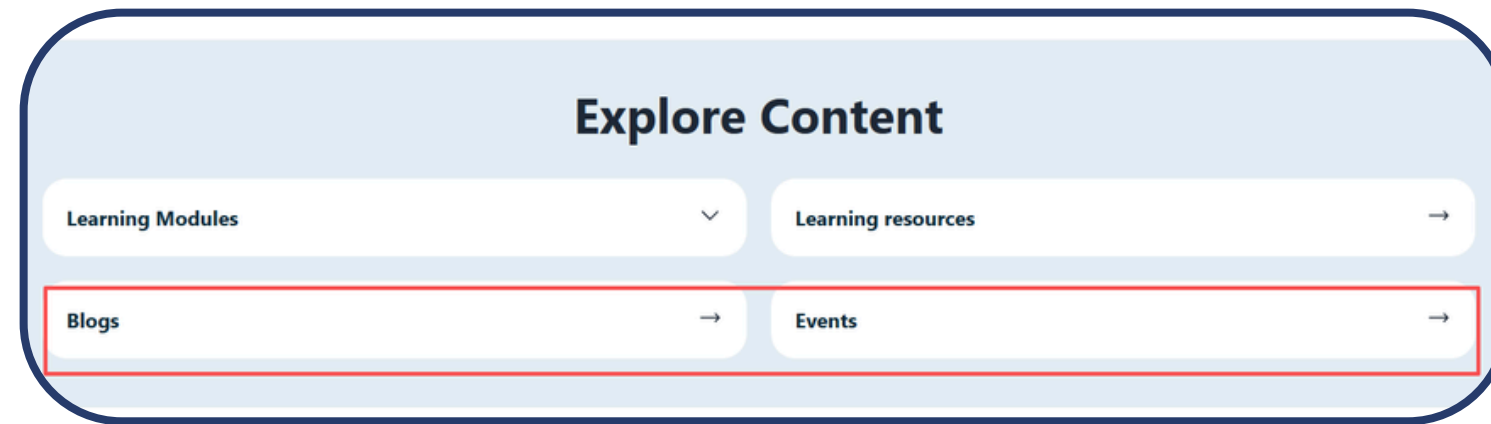
## Resource Downloads

Download supplementary materials related to various course modules in the Learning Resource section.

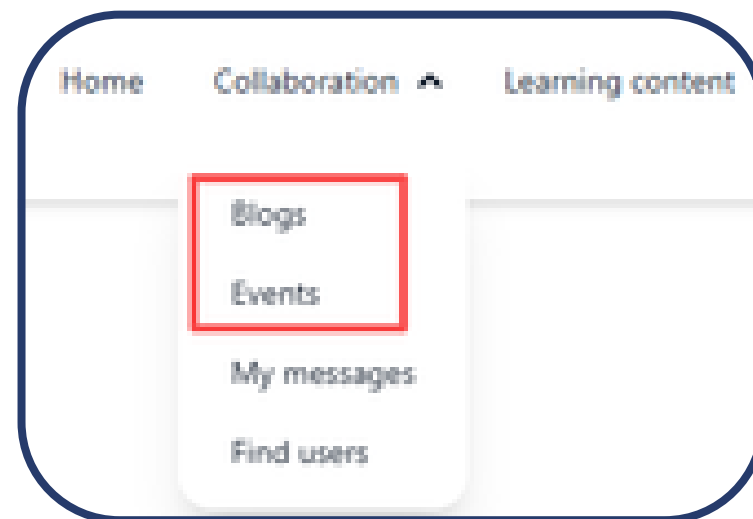




**Q: Where can I see blog posts, events ?**



**A: You can easily access them from the Home page with the "Explore Content" section.**

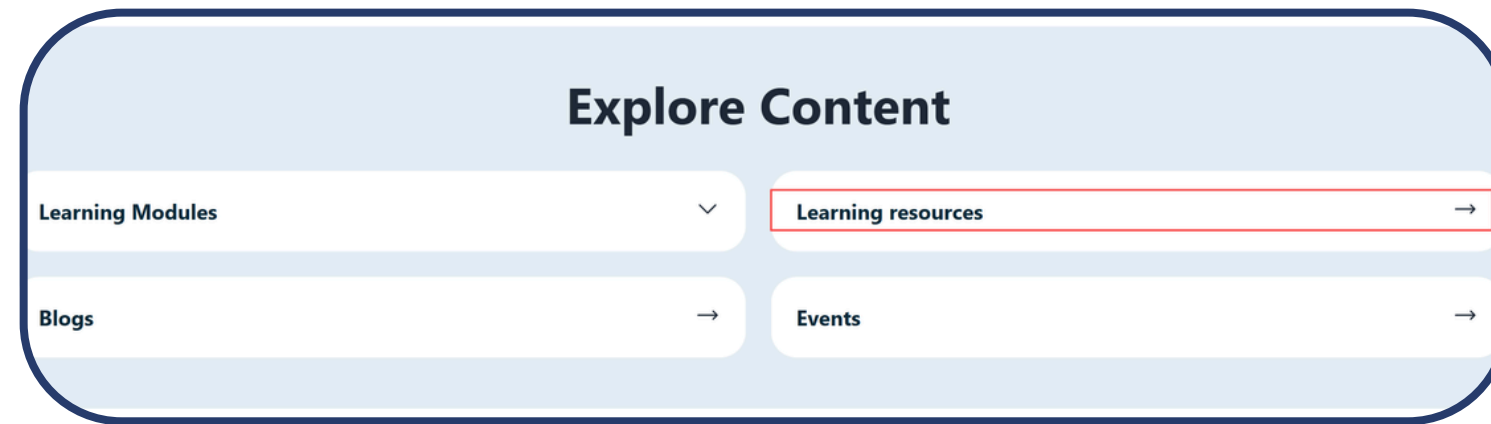


**You can also locate them in the top left navigation bar. Click on "Collaboration" and you will see "Blogs" and "Events" in the dropdown menu.**

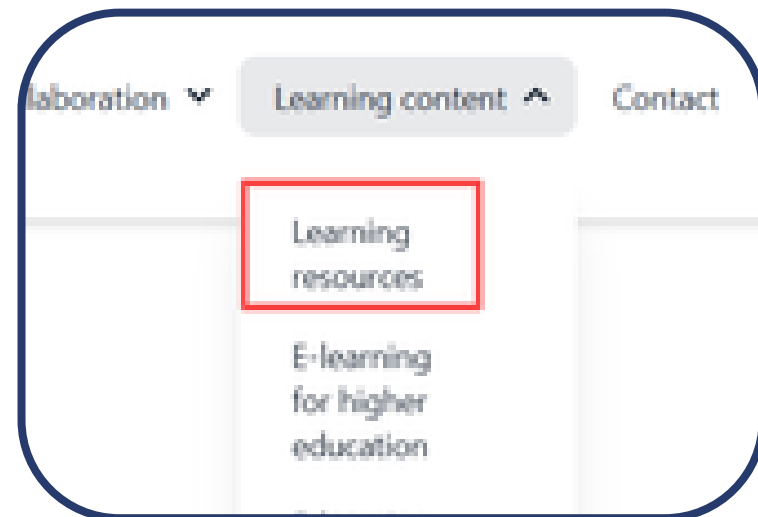




## Q: Where can I find the learning resources?



**A: You can find it on the Home page within the "Explore Content" section.**



**You can also find it in the top left side of the navigation bar. Click on "Learning Content," and you will see "Learning Resources" in the dropdown menu.**





# Match & Connect: Discovery & Interaction

## Build Your Professional Network:



### Precise Search (Find User)

Search by specific Skills, Experience, or Interests to discover mentors, experts, or fellow students.



### Instant Messaging

Quickly initiate in-platform private messages via the search function for direct and simple communication.



### Value Proposition

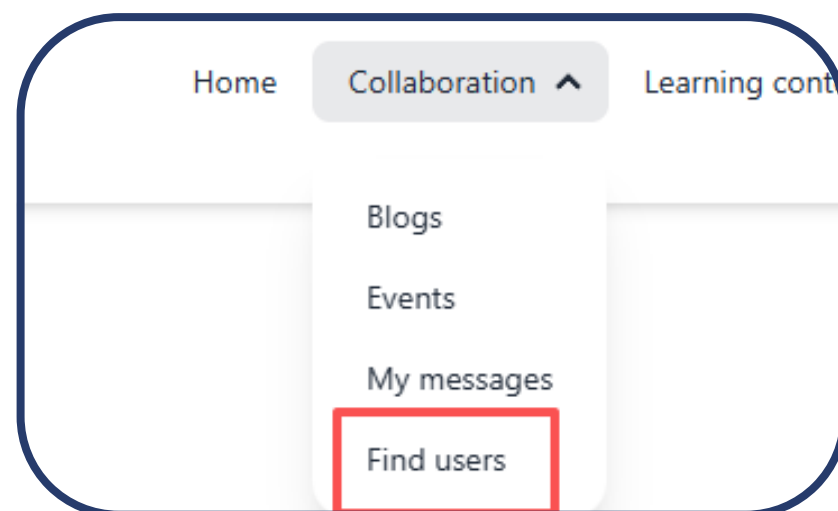
Bridge the gap between "Online Learning" and "Real Interaction" to grow together within the community.



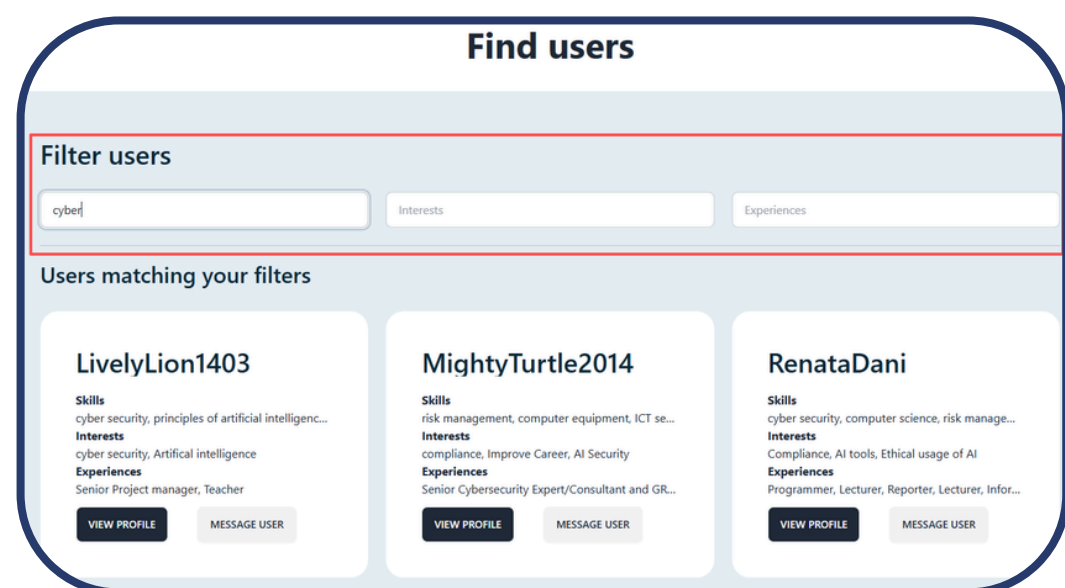
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## Q: Where do I find other users?



**A: You can locate it in the top left navigation bar. Click on "Collaboration" and you will see "Find users" in the dropdown menu.**

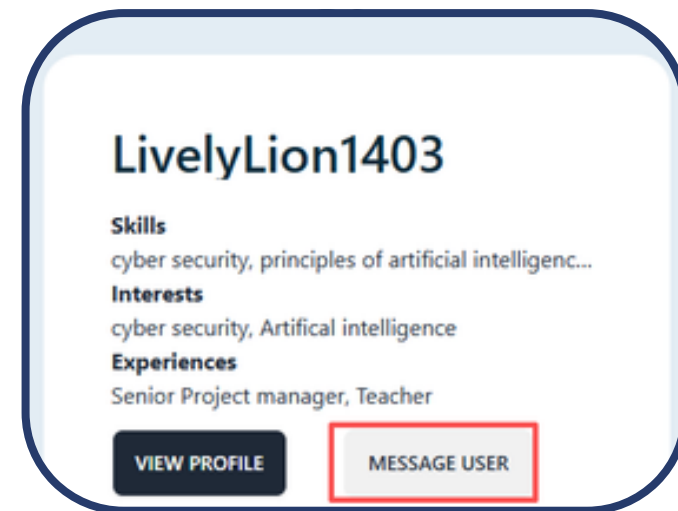


**On the "Find Users" page, you can search for users by applying filters such as "Skills," "Interests," and "Experience." To view more details about a user, simply select "View Profile."**

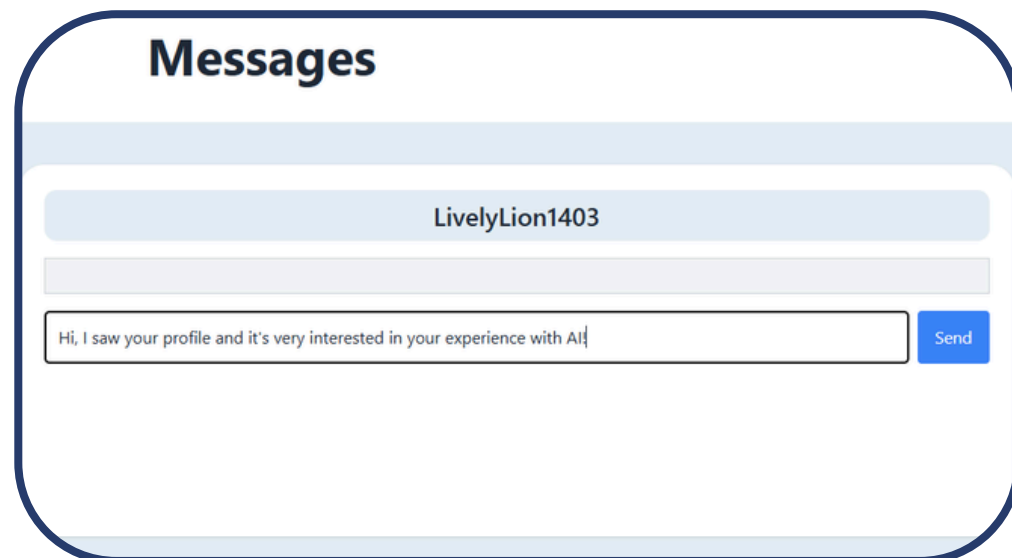




## Q: Where do I send message to other users?



In the "Find Users" page, once you locate a user you wish to connect with, simply click on "Message User" to send them a message directly through the website.



It will direct you to the "Message" page, where you can send your first message. You can also access this page directly via the navbar in the "Collaboration" section.





# Progress Tracking & Gamification

Make Your Growth Visible:



## Progress Board

A built-in dashboard on your profile page showing real-time progress and achievements for completed courses.



## Badge System

Unique gamification settings. Unlock exclusive badges by completing specific courses or milestones.



## Dual Certification

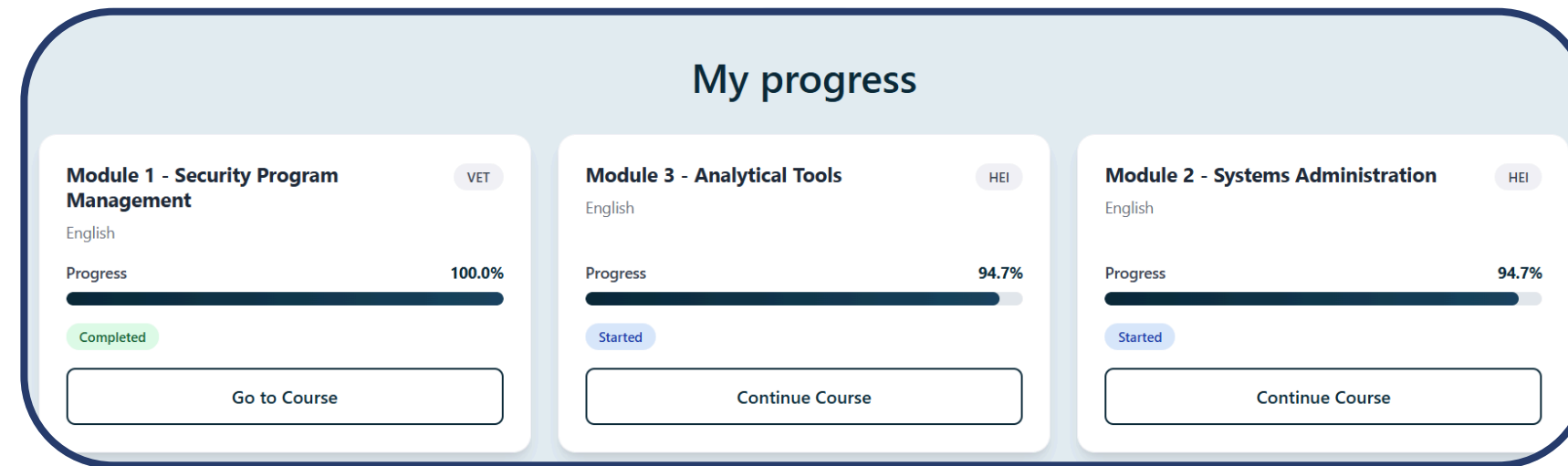
Completion of courses on our platform offers the opportunity to earn both a platform certificate and an official certification from Vilnius University.



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## Q: Where can I see my course progression?

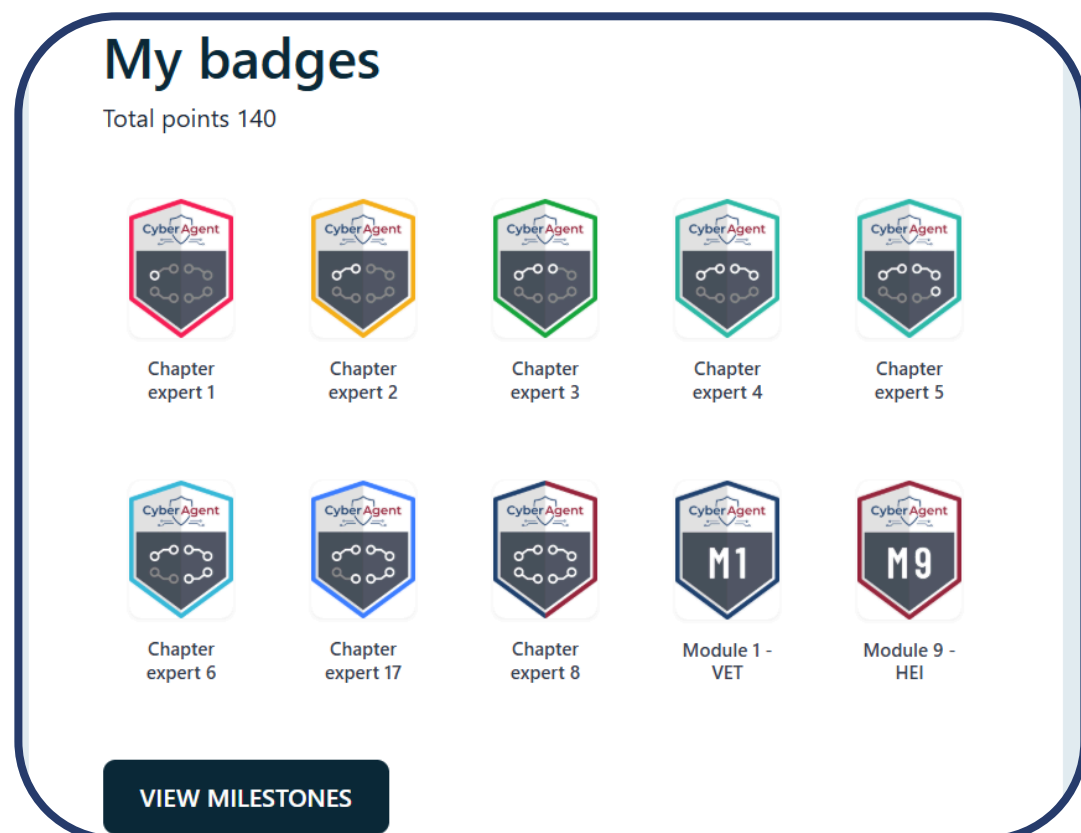
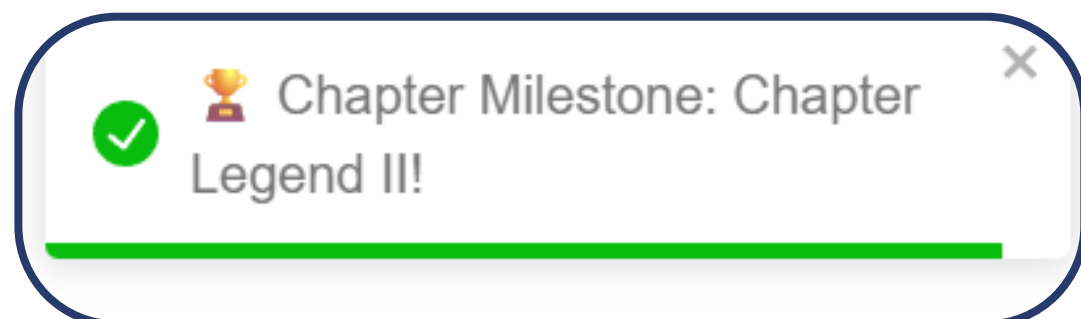


**A: You can find the "My Progress" board located on your profile page, below the personal information section. Here, you can track your course progress and easily revisit any courses you've previously engaged with.**





## Q: What is Badges system?



**This platform incorporates gamification to enhance your learning experience. As you complete courses, you will earn various badges, which can be accessed in the "My Badges" section of your "My Profile" page.**

**Don't wait any longer; begin earning your first course badge today!**



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## Q: Where can I download these certificates?



**Once you have successfully passed the knowledge assessment for each course module, a download button for your Platform Certificate will be available on your "My Profile" page.**

**\*Information regarding the process for obtaining the Vilnius University Certification and academic credits will be provided during the download process.**





# Feedback & Support

Your Experience Shapes Our Future:



## Feedback Channel

Use the built-in feedback tool to submit any bugs or improvement ideas.



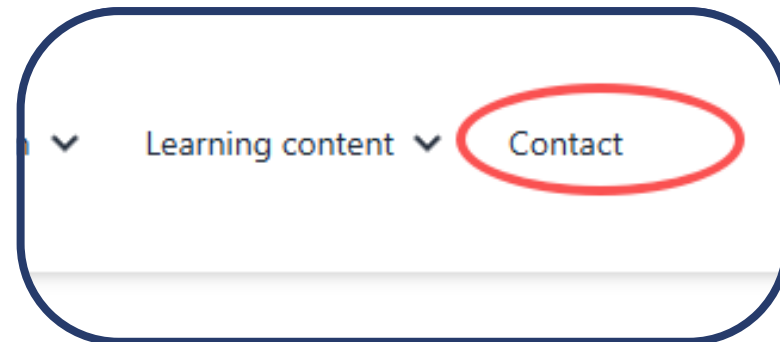
## Contact Us

Reach out to the support team anytime via the **Contact Form**.

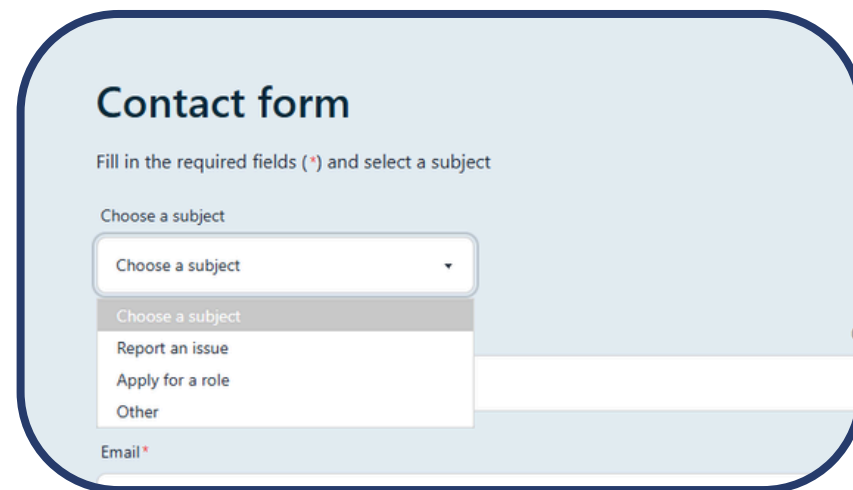




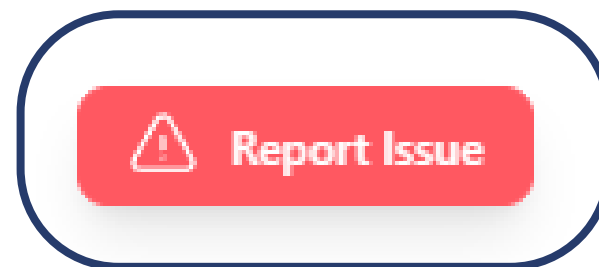
## Q: Where can I find the Contact form?



**A: You can locate it in the top left navigation bar. Click on "Contact".**

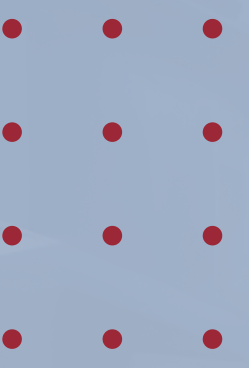


**It will display the Contact form for you.**



**A convenient access button for reporting issues is available throughout the platform.**





# Thank you!



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 [cyberagent@knf.vu.it](mailto:cyberagent@knf.vu.it)



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